

Bharat Sanchar Nigam Ltd.

(A Government of India Enterprise)

Tariff & Costing-CM Section, Corporate Office,
1st Floor, Bharat Sanchar Bhawan,
H.C. Mathur Lane, Janpath, New Delhi - 110 001.
Tel. No.011-23037200 Fax No.011-23329125



No. 26-19/2011-T&C-CM

Date: 30.10.2013


Circular T&C-CM No. 54/13-14

Sub: Clarification on rationalization of ISD STVs and Optional ISD packs under 2G & 3G mobile service-reg.

Kindly refer to this office order of even No. dated 07.10.2013 vide which ISD Special Tariff Vouchers (STVs) under prepaid and Optional ISD packs under postpaid mobile services for availing reduced ISD voice and International SMS tariff were communicated. Now based on queries raised by INs / Billing Centers, the following clarifications are issued.

Sl. No.	Clarification sought by INs/Billing centers	Clarification
(i)	Whether the Saudi Arabia, UAE ISD STV /optional ISD pack is withdrawn or not?	The Optional ISD pack (postpaid), ISD STV (prepaid) for Saudi Arabia, UAE has not been mentioned in the revised list of STVs/Optional packs hence it is to be treated as withdrawn.
(ii)	Vide point (c) of the circular "No free call is allowed with the optional ISD pack". Please clarify the type of calls referred to and whether freebies as per base plan have to be excluded.	The point (c) of the circular T&C-CM No. 48/13-14 dated 07.10.2013 signifies that, there is no freebies associated with the optional ISD packs but the freebies offered with the postpaid plans or any other optional packs will remain in force. For example, a customer of Plan225 take optional ISD pack, then the freebies offered with plan-225 remains applicable even after taking Optional ISD pack.
(iii)	Whether ISD packs should be allowed to non-corporate /Circle plans?	The Voice/ Data/ SMS/ ISD/Night calling STVs, Combo vouchers under pre-paid services and Optional packs under post-paid services by default are applicable to all circle/ non-corporate / corporate plans unless and it is specifically mentioned that the STV/Optional pack is applicable to a particular plan or a group of plans.

2. All other terms and conditions will remain the same.
3. This may be brought to the notice of all concerned for taking necessary action in this regard.
4. This circular has been issued based on ECT approval No.1310 dated 28.10.2013 in P&P-CM cell file. Queries/clarification/feedback in respect of above tariff may be addressed to Product and Pricing-CM Section, C.O., BSNL, New Delhi and monthly feedback may be sent on hqcm.pp@gmail.com, hqcm_pp@bsnl.co.in.

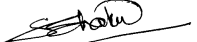

(N. S. Dhama)
AGM (T&C-CM)
Ph. 011-23327658

To
All CGMs- Telecom Circles/ Telephone Districts.

Contd...p/2

Copy to:

- 1) CMD, BSNL.
- 2) Directors- CM/CFA/EB/HR/Fin, BSNL.
- 3) ED-Fin/CA/NB, BSNL.
- 4) All PGMs / GMs, BSNL C.O.
- 5) GM (IT) for making necessary update in website and place in news item.
- 6) Sr. GM (Sales & Marketing)- for marketing initiative.
- 7) GMs (CMTS/CDMA-Billing Centre).
- 8) GM (VAS-Tech)/GM (NWO)/PGM (Regulation), BSNL C.O.
- 9) Director General P & T Audit, Delhi- 110054.
- 10)OL Section –for Hindi version.
- 11)Guard file.


(Subrat Kumar Mohakud)
Dy. Manager (T&C-CM)